

Dr. Christine Beiling
Dr. Timothy Earley
Dr. Jessica Simon
Sandra Travagianti
Optometrists



4463 Weymouth Road
Medina, Ohio 44256

Phone: (330) 722-2150
Fax: (330) 722-2055

Thank you for choosing to schedule your eye examination appointment with Medina Vision Centre. Please fill in the enclosed patient information forms. Office policy requires updated forms each calendar year. Bring them along with your current insurance cards, both **vision** and **medical**. If you choose, you can also email the forms along with front and back copies of both your vision and medical cards to info@medinavisionandlaser.com.

**PLEASE BRING YOUR GLASSES, SUNGLASSES
AND/OR CONTACT LENS BOX/BLISTER PACK TO
YOUR APPOINTMENT.**

Please check with your insurance company to be sure of your coverage before your appointment. If your insurance is an HMO and requires a referral, we need to have that before seeing you. Please contact your primary care physician to obtain it.

INSURANCE COPAYS ARE DUE AT THE TIME OF VISIT.

If you have an appointment on a Saturday, please remember office policy is no dilation; it is required to have the Optomap Retinal Screening at an additional charge.

If you are unable to make your appointment, please try to give us 24 hour notice. Thank you for choosing Medina Vision Centre. We look forward to SEEing you!



COVID: The Path Forward

Safety Protocol Policy

April 27, 2020

Patient, Visitor and all Medina Vision Employees

1. Take Temperature
2. Wear a mask

At the time of scheduling and appointment confirmation, patients will be instructed to take their own temperature before leaving home and to enter Medina Vision Centre wearing a mask or cloth face covering. Only young children under age 2 or anyone with a breathing disorder will be exempt from wearing a mask or cloth covering in the facility.

All patients and visitors will be asked to hand sanitize at the Welcome Center upon entering facility.

All equipment and surfaces will be cleaned with a germicidal agent between patients. At the top of every hour of operation throughout the day, employees will be asked to disinfect commonly touched surfaces such as workstations, counters, railings, door handles clipboards, pens, chairs and other public surfaces.

All eyewear tried on in the optical dispensary will be disinfected before replacing them on display.

Physical Distancing Measures

It is recommended that individuals maintain six feet of distance between each other when practical. To best accomplish this:

1. Patients entering for a scheduled appointment should come with paperwork completed prior to entering. If a patient enters without completed paperwork, they will be asked to take paperwork to their car to complete.
2. Patients needing to pick up contacts or glasses, or requiring a glasses adjustment should schedule a time and/or call from the parking lot to make sure that social distancing can be maintained prior to entering the facility. "Curb-side" dispensing will be available at the Welcome Center window.
3. Companions will be asked to remain outside the facility and not accompany the patient unless they are the parent of a minor or guardian/care giver to a patient requiring assistance. Only one parent or guardian will be allowed per patient.

Routine Eye Exams, Medical Eye Exams, and Refractions
Please Read Before Your Eye Examination

Regular eye examinations are important to maintain your vision for your lifetime. It is important that you be aware of your insurance benefits and how they apply to your visit, so you will know how billing will be handled. Ultimately, it is your responsibility to know what your own medical or vision plan covers. We hope this information will help you to understand how your visit is submitted to your insurance for today's visit and future visits.

Benefits may vary based upon the reason for your visit. Your description of your eye condition will help us to determine whether your visit to the clinic is defined as "Routine" or "Medical". Your symptoms and eye examination will determine how your visit is coded and billed to your insurance.

Routine Eye Examinations A "routine eye exam" takes place when you come for an eye examination without any medical eye problem, and there are no symptoms except for visual changes that can be corrected by eyeglasses or contact lenses. The doctor screens the eyes for disease and finds no medical problems. Glasses and contact lens prescriptions may be updated.

Medical Eye Examinations Your visit will be coded as a "medical eye examination" whenever you are being evaluated or treated for a medical condition or symptom that you bring up, eye problems you tell our staff about, or a condition that the doctor finds during the examination. Examples that will necessitate your visit being submitted to your medical insurance include headache, diabetes mellitus, eye irritation, dry eyes, allergies, floaters, contact lens intolerance, glaucoma, cataract, eye muscle imbalance, "lazy eye", macular degeneration, and visual changes not corrected by glasses or contact lenses. Please note that if you have diabetes mellitus, and would like us to send a letter to your primary care physician regarding your eye examination, the visit will be coded as a "medical eye examination".

Vision Plans If you have a vision plan, i.e. Vision Service Plan (VSP), EyeMed, etc., we need to be aware of this coverage prior to your exam. Vision plans cover only routine eye examinations. If you report symptoms during your visit related to an eye problem, disease, or injury, or your doctor determines that your problem falls under the category of a "medical eye examination", your visit will be billed to your medical insurance as primary.

If you determine that you have coverage through a Vision Plan **after** your exam has been completed, we will not bill the Vision Plan for you, but will be happy to provide you with a financial printout so you may file a claim with the Vision Plan.

In summary, how your eye exam will be submitted to your insurance carrier will depend not only upon what you tell the doctor, but also what the doctor finds upon examination. Insurance companies frown upon our changing the way we code your examination after the fact. Remember, there are vision plans that do not cover medical exams and medical plans that do not cover routine eye care. If you have any questions, please ask a member of our staff.

Please check one: I do NOT have Vision Plan I do have a vision plan _____ Initials

OVER →



Rev. 04/2021

What is a Refraction?

Refraction is a vision test that determines your best-corrected vision with eyeglasses or contact lenses. This is a measurement that the doctor or technician takes with an instrument called a phoropter that holds corrective lenses in front of your eyes. While you look at the eye chart through the phoropter, the lenses are adjusted until the clearest vision is achieved. You may hear the doctor or the technician say something like, "which is better, lens one or lens two," for example.

This test is performed on your first visit with us, your annual visit, and anytime your vision drops significantly. The refraction is a vital test to the care of your eyes because it allows for assessment of your current eye health and the detection of eye diseases. With it, we may provide you with a prescription for updated glasses or it may be required by Medicare, or other insurance plans to determine if you qualify for particular eye procedures such as cataract or laser eye surgeries. If you had eye surgery, this test is performed to determine your best vision and is included in your post-operative care for up to 90 days.

Will your insurance pay for a refraction?

Even though this is a vital test to the care of your eyes, the refraction is a non-covered service through Medicare, and most insurance plans. Unfortunately, they do not differentiate between "medical refractions" and refractions performed solely for the purpose of providing glasses/contact lenses. We are required to charge for this service regardless of whether insurance will pay.

There is a fee of \$49.00 for this test that you will be asked to pay at the time of your visit. This is a routine charge at all eye care offices. If you wish to forego the refraction, please inform us BEFORE we begin doing any testing of your eyes. However, sometimes a refraction may be required to determine the health of your eyes. Foregoing your refraction may limit your doctor's ability to accurately diagnose and treat serious medical conditions.

Coordination of Benefits

Some vision plans will allow coordination of medical and vision benefits and some do not. When a patient has a medical visit with a Refraction, we bill the medical plan for the office visit and any medically necessary tests but we only bill the medical insurance for the Refraction if we know their vision plan allows us to bill them secondly. Otherwise, we collect the Refraction fee from the patient at the time of service.

I understand the difference between routine and medical eye examinations and the potential implications of these differences on which type of insurance gets billed and the potential for fees that may include co-pays, deductibles, and/or co-insurance fees. I understand that I am responsible for any of these fees that my insurance does not cover. I further understand that a refraction is an important test that I may need, and if so, that I will be responsible to pay for this test.

Patient Name: _____

Patient Signature: _____ Date _____

